

# Return to Owner/Trap-Neuter-Release/Return to Field Metro Animal Services

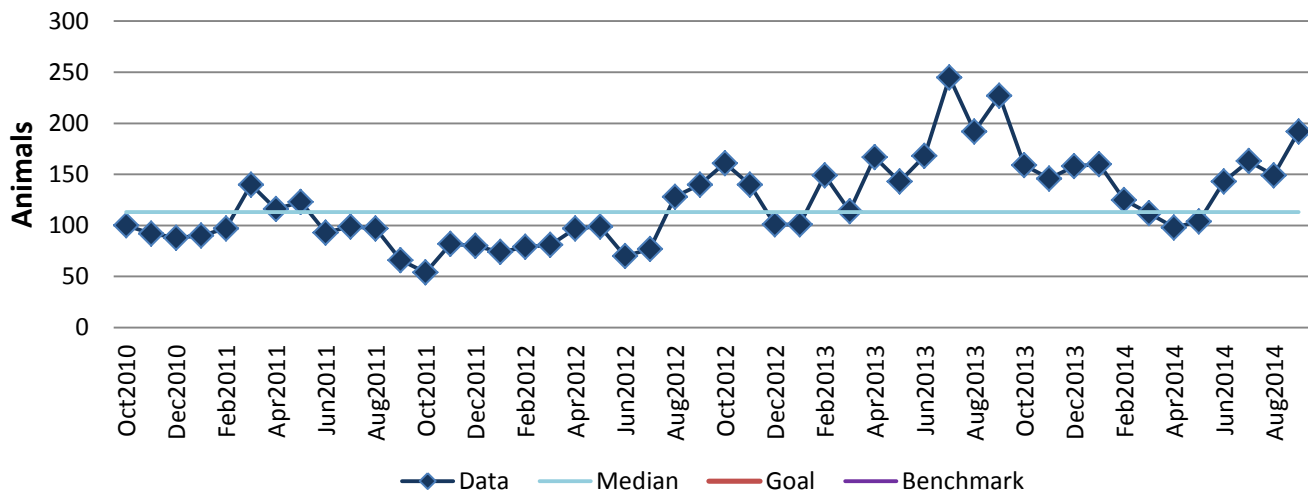


KPI Owner: Stephanie Moore

Process: Returns

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY11 1,137 Animals Goal: Increase the number of animals that are returned to owners, trapped, neutered and released or returned to the field  Benchmark: TBD		Data Source: Chameleon  Goal Source: Strategic Plan  Benchmark Source: TBD	Plan-Do-Check-Act Step is Unclear  Measurement Method: Animals returned to their owners or the field and the animals that have been trapped, neutered and released  Why Measure: Positive outcome for animals  Next Improvement Step: New tag machine which will help to identify animals		
How Are We Doing?					
Oct2013-Sep2014 12 Month Goal	Oct2013-Sep2014 12 Month Actual		Sep2014 Goal	Sep2014 Actual	
N/A	1,709		N/A	192	
Animals	Animals		Animals	Animals	

## Return to Owner/Trap-Neuter-Release/Return to Field



## Oct2013-Sep2014 Bar Chart

